

# E-SOLUTIONS TRAINING ORDER MANAGEMENT

## HOME SCREEN

MY Dynapac - Microsoft Internet Explorer provided by Metso Corporation IE6 SP1

File Edit View Favorites Tools Help

Back Search Favorites

Address <http://nc.dynapac.com/mydynapac/mydynapac.cfm?CFID=1292638&CFTOKEN=32756797>

**MY DYNAPAC**  
COMMITTED TO SERVICE AND PERFORMANCE

Welcome to MyDynapac Your start page to all E-Solutions Services

Dynapac.com Home

Welcome JENNIFER BISHOP

**APPLICATIONS**

- Parts & Service Online 2.1
- Machine Information Center
- Dy-Mic Remote Monitoring
- CompBase
- PaveComp
- Account Management

**RESOURCES**

- E-NewsLetters
- Support

**DOCUMENTS**

- How to place an order
- P&S Installation Guide
- P&S V2.1 User Guide
- MIC V1.0 User Guide
- E-Solutions Subscription Form
- Conditions of Use
- Ordering Procedures
- Spanish Documents
- Competitive Pricing Form

[link](#)

Select for Parts Search & Order Maintenance

**\*\*\*\* Attention AED Dealers \*\*\*\***  
**A new parts policy is in effect for 2006. Please review.**  
[Click here to view.](#)

**Need Help?**

Difficulty seeing warranty claims? - [Download MS JAVA Virtual Machine](#)  
Need help Installing it?: [Click here](#)

[Using XP?](#)  
[Can't See assembly images?](#)  
Click above, Save File to Desktop and Install it

**Support**

North & South America

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# E-SOLUTIONS TRAINING ORDER MANAGEMENT

## PARTS & SERVICE APPLICATION SCREEN

General Interface: Navigation Frame - Microsoft Internet Explorer provided by Metso Corporation IE6 SP1

File Edit View Favorites Tools Help

Address <http://nc2.dynapac.com/MainNav.cfm> Go Links

Language English (US)

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- Rollers, Dynapac
- Light, Dynapac
- Dynapac Paver
- Svedala Demag Paver / Dem. & Dy.
- Screeds
- HL Type Cold Planer Family, Dynapac

**DYNAPAC**  
**E-Solutions**  
**Parts & Service Application**  
**V 2.1**

Part Info...

**DYNAPAC**

Internet

Select Language

ORDERS

Search by Part Number or Description

Bulletins (Not Updated for US)

Main Page

Price & Availability

E-SOLUTIONS TRAINING  
ORDER MANAGEMENT

MANUALS AVAILABLE IN ES 2.1

**ROLLERS  
LIGHT  
PAVERS  
PLANERS**

Viewing any Manuals other  
than Parts requires a  
Username and Password.

User Name: es2  
Password: poweruser

Language English (US)

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- Rollers, Dynapac
  - Comfort Big CA Family, Single Drum Compactors
    - CA151
    - CA152
    - CA251
    - CA252
    - CA262
      - CA262D SN 67220262 -
      - CA262PD SN 67320266 -
      - CA262D SN 67520262 -
        - Parts Manual
        - Operators Manuals
        - Maintenance Manuals
        - Safety Manuals
        - Workshop Manuals
        - Other Manuals & Documents
      - CA262PD SN 67620263 -
    - CA301
    - CA302
    - CA362
    - CA402
    - CA511
    - CA512
    - CA551

Part Info...

**DYNAPAC**

# E-SOLUTIONS TRAINING ORDER MANAGEMENT

## SEARCH SCREEN

The screenshot shows the search interface with the following callouts:

- Search by Part Number or Description**: Points to the search input field.
- Select Machine Model from Drop Down Menu (Pay Close Attention to Serial Number Breaks)**: Points to the 'Model:' dropdown menu.
- Enter Description or Part Number**: Points to the 'Search For:' input field.
- Select Correct Manual Type from Drop Down Menu**: Points to the 'Search In:' dropdown menu.
- Select Search Criteria**: Points to the radio buttons for 'Part Number', 'Remarks', and 'Description'.

The screenshot shows the search results page with the following callout:

- Select Desired Option**: Points to the first result in the table.

**Search Parts Manual**  
**Results Found: 27**  
**Model: CA250D SN 65820251-**  
**Search For: filter**

Results 1 -- 25

Label Page	Part Number	Quantity	Description	Remarks
8	<a href="#">Service kit 500 h</a> 908450	1	Air filter	Main
6	<a href="#">Service kit 50 h</a> 372229	1	Filter element	
1	<a href="#">Service kit 1000 h</a> 939480	1	Oil filter element	
8	<a href="#">Hydraulic oil tank</a> 357138	1	.. Ventilating filter	
7	<a href="#">Service kit 1000 h</a> 357138	1	Ventilating filter	
2	<a href="#">Service kit 500 h</a> 939372	1	Fuel filter element	
8	<a href="#">Hydraulic oil tank</a> 357138	1	.. Ventilating filter	
24	<a href="#">Propulsion system, Rear</a> 359551	1	.. Filter head	
1	<a href="#">Service kit 50 h</a> 939480	1	Oil filter element	
24	<a href="#">Propulsion system, Rear</a> 359552	1	.. Cleaning filter element Maximum 50 hours use	
3	<a href="#">Combustion air system</a> 908451	1	.. Air filter	Safety
27	<a href="#">Propulsion system, Rear</a> 380490	1	Filter bracket	
2	<a href="#">Service kit 1000 h</a> 939372	1	Fuel filter element	
6	<a href="#">Service kit 1000 h</a> 372229	1	Filter element	
4	<a href="#">Engine Up to SN 65X20469</a> 939480	1	.. Oil filter element	

# E-SOLUTIONS TRAINING ORDER MANAGEMENT

## SEARCH SCREEN (Cont)

Language: English (US)

Model: CA250D SN 65820251-

Search For: filter

Search In: Parts Manual

Criteria: Contains

Return Results: 25 Full Description(s)

Service kits : Service kit 500 h

Current PickList: New

Item #	Part Number	Description	Quantity	Remarks
1	939480	Oil filter element	1	
2	939372	Fuel filter element	1	
8	908450	Air filter	1	Main

**\*This part has a Supersession. Select S to see Supersession Detail**

**Select Parts to Add to Pack List**

**Press to Add Items to Packlist**

## SUPERSESSION SCREEN

Part Number 939480 contains supersession information. What would you like to do?

Order Current    Order Newest    No Detail...    Cancel

Newer	Part Number	Description	Code	Quantity
<input type="checkbox"/>	939480			1
<input type="checkbox"/>	939502			1

Older

# E-SOLUTIONS TRAINING ORDER MANAGEMENT

## ORDERS SCREEN

Order: Navigation Frame - Microsoft Internet Explorer provided by Metso Corporation IE6 SP1

File Edit View Favorites Tools Help

Address <http://nc2.dynapac.com/SearchOrderView.cfm> Go Links

Language English (US)

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Enter Search Criteria:

Sort By

- Order Number
- Description
- Part Number

Search All Processes

Search All Types

Search All Statuses

JENNIFER BISHOP

Created:

- Anytime
- between  YYYY-MM-DD and
- Previous  month(s)
- Previous  day(s)

Return Results: 10

### Transaction List Returned

1 Results

Results 1 -- 1

Delete	Submit	Submit Date	Order No.	Description	Supplier	Process	Type	Status	Contact Person	Order ID
<input type="checkbox"/>	<input type="checkbox"/>		JB 04-11-18:11:13		Dynapac Selma	PickList	Stock	Not Submitted	JENNIFER BISHOP	104588

Order Search

Order Rejection feedback

Create Pick list

All Dealer Orders will be displayed until dealer manually deletes.

# E-SOLUTIONS TRAINING ORDER MANAGEMENT

## PACKLIST SCREEN

The screenshot shows the 'Packlist Screen' in the Dynapac system. The main window displays order details for order number JB\_03-15-18:42:39, with contact person JENNIFER BISHOP. A table shows 'Quantity on this Order' and 'Supplier' for various parts. A secondary window titled 'Add To Order' is open, showing a list of parts to be added to the order. Annotations include: 'Print' pointing to the printer icon; 'Delete' pointing to the delete icon; 'Save Current Transaction' pointing to the save icon; 'Dealer Purchase Order to Dynapac (Number is automatically generated) Delete and Enter Correct Purchase Order' pointing to the 'Order Process' dropdown; 'User Logged to place order' pointing to the 'Order Number' field; 'Close Window' pointing to the close button in the 'Add To Order' window; and 'Add to Order' pointing to the 'Add to Order' button in the 'Add To Order' window.

Address: <http://nc2.dynapac.com/OrderView.cfm?cID=101832>

Language: English (US)

Enter Part Number: 100040 Qty: 2 Add Multiple Parts

Order Process: PickList

Order Number: JB\_03-15-18:42:39

Description:

Contact Person: JENNIFER BISHOP

Line Part Number	TOTAL	Business System	Supplier	Quantity On Hand	List Price
There are no items currently in this order.					
Total					
Notes					

Enter Part Number	Qty
1. 801150	1
2. 450122	4
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	
11.	
12.	
13.	
14.	
15.	
16.	
17.	
18.	
19.	
20.	

Dealer Internal Notes  
(Do NOT Print on Packing Slip)

Ideal for adding:

1. Dealer Customer Name

or

2. Job Site Location

\*Note: Dynapac does not see these notes!

# E-SOLUTIONS TRAINING ORDER MANAGEMENT

## ORDER SCREEN

Orders: Navigation Frame - Microsoft Internet Explorer provided by Metso Corporation IE6 SP1

File Edit View Favorites Tools Help

Address <http://nc2.dynapac.com/OrderView.cfm?cID=104615>

Language English (US)

Transaction List

Order Process  
PickList  
OEM Order  
Quote : 15:19  
PickList

Description

Contact Person  
JENNIFER BISHOP

Enter Part Number Qty  
  [Add Multiple Parts](#) [Refresh Part Availability](#)

[Add Picklist\(s\) to Order](#)

Line Part Number	Quantity on this Order			Supplier	List Price	Extended Cost
	TOTAL	Business System	Supplier	Quantity On Hand		
1 382382 Safety rod	3					N/A
Total						0,00

Will Give Part Availability and List Price (See Next Screen)

To Change from PackList to Order: Select Down Arrow and Select: OEM Order

## AVAILABILITY AND LIST PRICE SCREEN

Address <http://nc2.dynapac.com/OrderView.cfm?cID=104615>

Transaction List

Order Process  
OEM Order

Order Number  
JB\_04-11-20:15:19

Description

Contact Person  
JENNIFER BISHOP

Drop Ship Maintenance

Ship Via  
AAA COOPER

Order Type  
Stock

Enter Part Number Qty  
  [Add Multiple Parts](#) [Refresh Part Availability](#)

[Add Picklist\(s\) to Order](#)

Line Part Number	Quantity on this Order			Supplier	Discount Code	List Price	Extended Cost
	TOTAL	Business System	Supplier	Quantity On Hand			
1 382382 SAFETY ROD (SEE NOTE)	3			6		USD 60,88	USD 182,64
Total						USD 182,64	

Notes



# E-SOLUTIONS TRAINING ORDER MANAGEMENT

## ORDER SCREEN (Cont)

The screenshot shows the 'Orders: Navigation Frame' in Microsoft Internet Explorer. The browser address bar displays 'http://nc2.dynapac.com/OrderView.cfm?CID=104615'. The page contains several sections:

- Transaction List:** Includes a 'Print & Submit Order' button and a 'Submit Order' button.
- Order Process:** A dropdown menu set to 'OEM Order'.
- Order Number:** A text field containing 'JB\_04-11-20:15:19'.
- Description:** A text field.
- Contact Person:** A text field containing 'JENNIFER BISHOP'.
- Drop Ship:** A checkbox labeled 'Drop Ship Maintenance'.
- Ship Via:** A dropdown menu set to 'AAA COOPER'.
- Order Type:** A dropdown menu set to 'Stock'.
- Purpose Code:** A dropdown menu set to 'Original'.
- Partial Shipment:** A dropdown menu set to 'Partial Ship - Yes'.
- Required By Date:** A date field set to '2006-04-11'.

The main table displays order details:

Line	Part Number	Quantity on this Order			Supplier	Quantity On Hand	List Price	Extended Cost
		TOTAL	Business System	Supplier				
1	382382			3			N/A	
Safety rod								
Total							0.00	

Annotations and flow:

- 'Print & Submit Order' points to the top-left button.
- 'Submit Order' points to the top-left button.
- 'Select Method of Shipment' points to the 'Ship Via' dropdown.
- 'Select Drop Ship Customer from List (Dealer Creates)' points to the 'Drop Ship Maintenance' checkbox.
- 'Dealer Notes to Dynapac (Visible on Packlist)' points to the 'Notes' field, which contains 'Ship Complete!'.
- 'Select Type of Order: Stock or Machine Down' points to the 'Order Type' dropdown.
- 'This function does not work in the US.' points to the 'Drop Ship Maintenance' checkbox.
- A note above the 'Notes' field states: 'Dynapac will always ship Partial unless otherwise directed'.

E-SOLUTIONS TRAINING  
ORDER MANAGEMENT

DETAILED ORDER STATUS

Given For Total Order

Given For Each PN#

**Status Header Details**

User Name Will Kolesar  
Required By Date 20040920  
Payment Terms N2  
Currency USD  
DropShipName S M HENTGES & SONS  
Address Line 1 650 QUAKER AVE  
Address Line 2  
Address Line 3  
Address Line 4  
City JORDAN  
State / Province MN  
Zip Code / Postal Code 55352  
Country USA  
Note The Freight Charge for Shipment 1 is \$10.00

**Status Line Details**

Date Shipped 20040920  
Acknowledge Qty 1  
Invoice Number 152014  
Ship Via FEDEX 2ND DAY  
Tracking Number 68901091 0567  
Packages  
Back Order Qty 0  
Back Ordered Date  
Unit List Price USD 18.78  
Unit Discount Percent 15.0  
Unit Discount Amount USD 2.82  
Unit Net Price USD 15.96  
Ext List Price USD 18.78  
Ext Discount Amount USD 2.82  
Ext Net Price USD 15.96

**Notes**

**E-SOLUTIONS TRAINING  
ORDER MANAGEMENT**

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**ON-LINE WARRANTY  
(MIC)**

# Machine Information Center

[E-Solutions Support](#)

210-474-5741

[Machine Information Center](#)

[Manual](#)

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[Add Serial Number To MIC](#)  
[Request Serial # be Transferred](#)

Serial Number

**Serial Dependant Functions**

[Pre-Inspection](#)

[Equipment Registration](#)

[Warranty Claim](#)

[Non Warranty Service Claim](#) NEW

[View Equipment Record](#)

**Equipment Owner Service Center**

[Equipment Status](#)

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**Claim Information**

[Warranty Claims by Status](#)

[Service Claims by Status](#) NEW

[Drafts and Returned Claims](#)